



“Providing Cloud Solutions to its Clients since 1999.”

Contract Information

An 8(a),
Woman Owned, Small
Business

DUNS # 105204742

Cage Code # 3LCP6

SBA 8(a) # 301044

GSA IT-70 # GS-35F-0221U

NAICS Codes

- 517911 – Telecommunications Resellers
- 517919 – All Other Telecommunications
- 518210 – Data Processing Services
- 519190 – Other Information Services
- 541512 – Computer System Design Services
- 541513 – Computer Facilities Mgmt. Services
- 541519 – Other Computer Related Services
- 541611 – General Mgmt. Consulting Services
- 541620 – Environmental Consulting Services
- 541690 – Other Technical Consulting Svcs.
- 811212 – Computer Repair / Maintenance

Ciracom Inc. is a Women-Owned, 8(a), and Small Disadvantaged Business based in Fairfax, VA that provides secure, complete, and customized IT solutions in the cloud. Founded in 1999, Ciracom’s mission is to deliver consistent, high-level service with the most effective technology solutions in an environment that promotes integrity, honesty, and trust.

Ciracom’s clients include federal agencies, non-profit, and commercial firms that benefit from the highest level of professional services in the areas of security, network engineering and project management, and managed services through our trusted partners.

Ciracom provides the following Managed and Professional services:

Managed Services:

- ▶ 24x365 Support
- ▶ Hosted Microsoft Enterprise E-mail
- ▶ Remote Data Back Up
- ▶ VOIP Phone Systems
- ▶ Network Intrusion and Defense
- ▶ Managed Desktop
- ▶ Managed Infrastructure

Professional Services:

- ▶ Project Management
- ▶ Systems Architecture
- ▶ Network Engineering & Operations
- ▶ Help Desk & End User Support
- ▶ Compliance & Reporting
- ▶ Network Security & Cloud Assessments

Contact Information

Ciracom, Inc.

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Title: President

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CifUcom has been privileged to provide its services to the following clients:

- ▶ Department of Interior
- ▶ Department of Transportation | Federal Highways
- ▶ Department of State
- ▶ State of Maryland | Office of Attorney General
- ▶ Visit Fairfax

Ciracom is ready to assist you for your IT / Cloud needs. Please contact Ms. Amy Rutt for more information.

www.ciracom.com

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IT and Cloud Services Include:

Compliance & Reports

- Automated report submissions
- Customized reports creation
- Data dissemination, storage and management
- Integrate security into data capture
- Paper to online processes Conversion
- Requirements Analysis
- Report generation and Submission
- Reporting process development

Help Desk Support

- Comprehensive reporting
- E-mail alerts
- Flexible configuration
- Full history retention
- Integrated secure online Chat
- Integrated with HW/SW inventory
- Integrated with remote control
- Rapid deployment
- Security/Patch updating

Hosted E-mail

- MS Exchange
- MS Office Communications Server
- MS SharePoint
- E-messaging Continuity & Archiving
- Security & Compliance

IT Operations

- Client Server
- Cloud Computing
- Data Backup
- Data Warehousing
- Database
- Desktop Development
- High Performance Computing
- Networks
- Three Tier Client Server
- Wiki Development
- XML Data Exchange

Network Engineering

- Design & applications
- Documentation & backup systems
- Infrastructure Maintenance
- Internet/intranet systems management
- LAN/WAN Management
- Middleware management
- Multi-vendor integration
- Security
- Troubleshooting

Network Defense

- Attempted security breaches
- Comprehensive log & alert Reporting
- Configuration change modification log
- Customizable alerts
- File, application, and network policy enforcement
- Network access and usage
- Network monitoring
- Remote task manager Access
- Windows event monitoring

Project Management

Remote Data Backup

- Data Backup confirmation
- File finder search capability
- Instant file recovery
- Multiple encryption methods
- Off-site & secure data storage

Security

- E-mail
- FFIEC Audited
- Fully Redundant EMC SAN
- Intrusion
- Network
- SAS 70 Type II Audited
- Systems
- Tier 4 Data Centers
- Vulnerability

Support

- 24x7 Client Support
- 24x7 Onsite Dedicated NOC
- Comprehensive reporting
- E-mail alerts
- Flexible configuration
- Full history retention
- Integrated with hardware and software inventory
- Integrated with remote control
- Integrated secure online chat
- Online Delegated Admin Tool
- Rapid deployment
- Tier 2 & 3 Level Engineers

Systems Architecture

- Functional solutions
- Mobile computing
- Operational support
- Service level agreements
- Telecommunications
- Virtualization
- Workforce computing

Telecom

- Carrier Services
- Mobile
- Video Conferencing

VOIP Call Systems

- Caller ID
- Call forwarding
- Call transfer
- Conferencing.
- Voicemail
- Web-enhanced controls
- Web-based portal, call room & reporting
- Call tree services (customizable menu, ring groups, dial by name, & scheduling)
- Queues (call distribution, Monitoring, and reporting)
- Online fax services
- Three-way calling